



**ST. JOSEPH**  
**COLLEGE OF ENGINEERING**  
Near Toll Plaza, Sriperumbudur, Chennai 602117  
Approved by AICTE New Delhi | Affiliated to Anna University | An ISO  
9001: 2015 Certified Institution



**NAAC DVV CLARIFICATION**

<b>Metrics No</b>	<b>Particulars</b>
<b>5.1.4</b>	<p>The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"><li><b>1.Implementation of guidelines of statutory/regulatory bodies</b></li><li><b>2.Organisation wide awareness and undertakings on policies with zero tolerance</b></li><li><b>3.Mechanisms for submission of online/offline students' grievances</b></li><li><b>4.Timely redressal of the grievances through appropriate committees</b></li></ol>

**HEI Input:**

**A. All of the above**

<b>DVV Clarification</b>	<b>HEI Response</b>
<p><b>Kindly provide the following documents. Provide any two examples of grievances for both the mechanism and action taken report on it.</b></p>	<ol style="list-style-type: none"><li><b>1.As per DVV's suggestion, HEI has verified and checked all the uploaded documents and provide a functional link with all the necessary supporting documents.</b></li><li><b>2.As per the DVV's Suggestion, HEI provided two examples of grievances (both the online and offline mechanism) and action taken report.</b></li></ol>



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**LIST OF DOCUMENTS UPLOADED**

S. No	CONTENTS	LINK
	<b>Certificate from the Head of the Institution</b>	<a href="#"><u>VIEW</u></a>
1	Grievances received by online mode and action taken report on it.	<a href="#"><u>VIEW</u></a>
2	Grievances received by offline mode and action taken report on it.	<a href="#"><u>VIEW</u></a>